Chapter 5

Gap Analysis - Central Ministries/ Departments

Having carried out the e-readiness assessment of the various central ministries/Departments, let us now benchmark the respective ministry's performance against the best one within the SSG, against the average performer and on the overall basis. For this purpose, the Gap Analysis technique is used. This technique understands and measures various gaps existing in the Department when compared with the benchmarks. This analysis is done on all six critical aspects of e-readiness, which are IT Preparedness, People, Processes, Infrastructure, Policy and IT Benefits.

The advantage of the above analysis is that the factors critical to the success of an e-Readiness programme can be identified in a much efficient way. The contribution of each of the criteria to the overall performance of the Department can also be understood easily. This analysis is the best tool for understanding the Departmental weaknesses and strengths against the benchmarks, which in turn would give them adequate learning as to which factors should be given importance while documenting the next IT policy and which aspects can be leveraged towards achieving an adequate level of e-readiness for the Department.

Gap analysis technique also assists in studying the underlying inter-linkages between the various factors so as to ascertain which ones are the key factors that are impacting the e-readiness of the Department/Ministry.

1.0 AGRICULTURE AND RURAL DEVELOPMENT

1.1 Department of Agriculture and Co-operation

A. Activity

The Department is involved in assisting the growth of the agriculture sector in India. It has various schemes that are run by the State Governments and assisted organisations. Some of the processes of the Department are:

Government to Government processes – Centrally Sponsored Schemes/Central Sector Schemes including grants to the State Governments, Drought Management, Collection of data on agricultural production, market arrivals, prices, etc. from State Governments, Weather/Crop forecasting etc., Collection of data related to agriculture from other Central Departments, International Trade relating to agricultural commodities, Plant Quarantine activities;

Government to Business processes – Co-ordination with different public and private sectors on specific subject matters of agriculture;

96